

2019-2023 Strategy for Judicial and Legal Reforms of the Republic of Armenia
Action Plan on Setting up a Unified E-Justice System and Ensuring Accessibility of Electronic Databases and Updating Thereof

Objective 1. Introducing unified e-justice system

Strategic directions:

- (a) unification, within the scope of the interoperability platform, of all electronic systems and databases operating within the bodies of justice;
- (b) modernisation of the electronic management systems operating in the courts; based on such systems, introduction and putting into operation of a unified judicial electronic management system in the courts, that will ensure the transfer of cases from one court instance to another and between the seats of the same court instances, as well as putting into operation of party-to-party, party-to-court efficient notification system, submission of evidence to the court, filing motions and carrying out other procedural actions;
- (c) introduction of a system of online official correspondence by ensuring the electronic documents circulation between all participants of the case, creation of an opportunity for natural and legal persons to contact state bodies online, submit applications, complaints and other documents thereto, in addition, creation of an opportunity of tracking the case status online;
- (d) ensuring the collection of statistical data via the unified e-justice system.

Action 1. Conduct studies of the databases and electronic systems operating within the bodies of the justice sector

Outcome of Action 1. Studies of the databases and electronic systems operating within the bodies of the justice sector have been conducted. Inventory of the existing databases and electronic systems has been taken.

Action 2. Develop comprehensive technical specifications of the unified e-justice system

Outcome of Action 2. The comprehensive technical specifications of the unified e-justice system have been developed.

Action 3. Introduce a toolkit necessary for making notifications electronically

Outcome of Action 3. Regulations for sending any act approved with electronic signature by the court, to the local self-government body, legal person, individual entrepreneur, advocate and a person participating in the case, to the electronic mail address provided to the court by the participant of the proceedings have been enacted, also based on the solutions of the unified system of notifications.

Action 4. Update the electronic management systems operating in the courts, introduce and put into operation comprehensive system of e-courts

Outcome of Action 4. The electronic management systems operating in the courts have been updated, the comprehensive system of e-courts has been introduced and put into operation.

Action 5. Improve the procedure for electronic inscription and distribution of judicial cases

Outcome of Action 5. The procedure for electronic inscription and distribution of judicial cases is improved and takes into account the workload of a judge and complexity of a case, besides there are no judges having an exclusive authority for examining cases of specific category.

Action 6. Introduce mechanisms necessary for submitting procedural documents electronically

Outcome of Action 6. The toolkit necessary for electronically submitting procedural documents to the court and persons participating in the case has been introduced.

Action 7. Introduce an electronic system of document circulation in courts

Outcome of Action 7. The electronic system of document circulation has been introduced in the courts.

Action 8. Introduce a system for providing and receiving information from agencies related to the judiciary.

Outcome of Action 8. The system for providing and receiving information from agencies related to the judiciary has been introduced.

Action 9. Introduce and put into operation the e-bankruptcy platform.

Outcome of Action 9. The e-bankruptcy platform has been introduced, digitisation of processes related to bankruptcy proceedings has been ensured.

Action 10. Introduce and put into operation the electronic sub-system for civil and administrative cases within the unified e-justice system

Outcome of Action 10. The electronic sub-system for civil and administrative cases within the unified e-justice system has been introduced, digitisation of civil and administrative proceedings has been ensured.

Action 11. Introduce and put into operation the electronic sub-system for criminal cases within the unified e-justice system

Outcome of Action 11. The electronic sub-system for criminal cases within the unified e-justice system has been introduced, the document circulation and interoperability between the law enforcement, judicial and enforcement bodies have been ensured.

to Decision of the Government of the Republic of Armenia

No __L of __

Action	Responsible body	Baseline situation	Target as per stages		Verification measure	Expected outcome	Source of funding
			2nd semester of 2019	1st semester of 2020			
1. Conduct studies of the databases and electronic systems operating within the bodies of the justice sector	Ministry of Justice of the Republic of Armenia, "Ekeng" CJSC (upon consent) Ministry of High-Tech Industry	Databases and electronic systems operate within the bodies of the justice sector, the interoperability whereof with each other and other systems is not ensured.	Studies of the databases and electronic systems operating within the bodies of the justice sector have been conducted.	Inventory of the databases and electronic systems operating within the bodies of the justice sector has been taken; such databases and electronic systems are available in the "Catis" catalogue for interoperability solutions.	The description of the information aimed at ensuring the interoperability between the electronic systems has been submitted to the interested bodies for feedback.	Inventory of the databases and electronic systems operating within the bodies of the justice sector has been taken, the gaps existing in the systems and databases introduced in the above-mentioned bodies have been identified.	No funding is required
Action	Responsible body	Baseline situation	Target as per stages		Verification measure	Expected outcome	Source of funding
			1st quarter of 2020	2nd quarter of 2020			
2. Develop comprehensive technical specifications of the unified e-justice system	Ministry of Justice of the Republic of Armenia, Ministry of High-Tech Industry of the Republic of Armenia	There is no comprehensive technical specification for the unified e-justice system, the structure and standards of the unified e-justice system, the connectivity and	The comprehensive technical specifications of the e-justice system have been developed.	The comprehensive technical specifications of the unified e-justice system have been submitted to the interested bodies for feedback.	Summarisation of the comprehensive technical specifications of the unified e-justice system, based on the feedback presented by the interested bodies.	The comprehensive technical specification of the e-justice system has been developed.	State Budget, sources not prohibited by law

to Decision of the Government of the Republic of Armenia

No __L of __

		interoperability capacities between the system and all the electronic systems and databases operating within the bodies of the justice sector, the specifications of the system components are not established; there is no unified statistics.					
Action	Responsible body	Baseline situation	Target as per stages		Verification measure	Expected outcome	Source of funding
			1st semester of 2020	2nd semester of 2020			
3. Make amendments to the Administrative Procedure Code of the Republic of Armenia and the Civil Procedure Code of the Republic of	Ministry of Justice of the Republic of Armenia, Supreme Judicial Council of the Republic of	The new Civil Procedure Code of the Republic of Armenia provides for an electronic procedure for judicial	Draft Laws “On making amendments to the Civil Procedure Code of the Republic of Armenia” and “On making amendments to the Administrative Procedure Code of the Republic of Armenia” have been elaborated; the	The draft Laws "On making amendments to the Civil Procedure Code of the Republic of Armenia" and "On making amendments to the Administrative Procedure Code of the	The draft Laws "On making amendments to the Civil Procedure Code of the Republic of Armenia" and "On making amendments to the	The draft Laws "On making amendments to the Civil Procedure Code of the Republic of Armenia" and "On making amendments to the Administrative	No funding is required

to Decision of the Government of the Republic of Armenia

No __L of __

Armenia, by revising the electronic notifications.	Armenia	notifications for state and local self-government bodies, legal persons, individual entrepreneurs, advocates and persons participating in the case, who have filed a motion for receiving notifications electronically. Whereas, no such procedure is prescribed by the Administrative Procedure Code of the Republic of Armenia, and subpoenas are still being sent by post.	drafts have been circulated in due procedure and sent to the Office of the Prime Minister of the Republic of Armenia as prescribed.	Republic of Armenia" have been approved by the Government of the Republic of Armenia.	Administrative Procedure Code of the Republic of Armenia" have been approved by the Government of the Republic of Armenia.	Procedure Code of the Republic of Armenia" are elaborated and have been submitted to the National Assembly of the Republic of Armenia.	
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to Decision of the Government of the Republic of Armenia

No __L of __

Action	Responsible body	Baseline situation	Target as per stages		Verification measure	Expected outcome	Source of funding
			1st quarter of 2020	2nd quarter of 2020			
4. Introduce in the courts and put into operation comprehensive system of e-courts	Ministry of Justice of the Republic of Armenia, interested bodies of the justice sector, Ministry of High-Tech Industry	The judicial sector is facing a number of issues related to the modernisation of the sector, ensuring of the accessibility and transparency of information. The introduction of the unified judicial e-management system will be aimed at digitising paper-based court cases to exclude the loss of information or physical damages to documents.	The unified e-management system has been introduced and put into operation in courts, within the framework of which an electronic court case has been created, ensuring the online electronic familiarisation with case materials, receipt of document copies, submission of evidence, motions and performance of other procedural actions.	The transfer of cases from one court instance to another and between the seats of the same court instance has been implemented.	The system has been introduced and put into operation.	The comprehensive system of e-courts has been introduced and put into operation in the courts.	State Budget, sources not prohibited by law.

to Decision of the Government of the Republic of Armenia

No __L of __

Action	Responsible body	Baseline situation	Target as per stages			Verification measure	Expected outcome	Source of funding
			2021	2022	2023			
5. Improvement of the procedure for electronic inscription and distribution of judicial cases	Ministry of Justice of the Republic of Armenia, Supreme Judicial Council (upon consent)	Under the current system the procedure for distribution of cases does not take into account the workload of a judge and complexity of a case, which poses disproportionately greater burden on some judges. In addition, within the framework of judicial oversight over operational intelligence activities, certain judges having an exclusive authority for	The plan aimed at improving the procedure for electronic inscription and distribution of judicial cases has been elaborated based on the discussions with the interested bodies and the organisation providing relevant software support.	The draft amendments and practical mechanisms aimed at improving the procedure for electronic inscription and distribution of judicial cases have been elaborated, discussed with the interested bodies, approved by the Government of the Republic of		The draft amendments and practical mechanisms aimed at improving the procedure for electronic inscription and distribution of judicial cases have been elaborated, discussed with the interested bodies, approved by the Government of the Republic of Armenia and submitted to the National Assembly.	The procedure for electronic inscription and distribution of judicial cases is improved and takes into account the workload of a judge and complexity of a case, besides there are no judges having an exclusive authority for examining specific category of cases.	Sources not prohibited by law

to Decision of the Government of the Republic of Armenia

No __L of __

		performing the mentioned function are appointed, as a result of which the logic and purpose of random distribution of cases are violated. Currently, distribution of cases by sectoral specialisation is an urgent issue, especially among judges with specialisation in civil law. The current model of general distribution does not ensure effective examination of cases. Thus, there is need		Armenia and submitted to the National Assembly.					
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to Decision of the Government of the Republic of Armenia

No __L of __

		for fundamental reform in the procedure for electronic inscription and distribution of judicial cases.					
Action	Responsible body	Baseline situation	Target as per stages		Verification measure	Expected outcome	Source of funding
			1 st semester of 2021	2 nd semester of 2022			
6. Make amendments to the Administrative Procedure Code of the Republic of Armenia and the Civil Procedure Code of the Republic of Armenia, by introducing procedures for submitting documents electronically	Ministry of Justice of the Republic of Armenia, Supreme Judicial Council of the Republic of Armenia (upon consent) Ministry of High-Tech Industry	The Civil Procedure Code of the Republic of Armenia and the Administrative Procedure Code of the Republic of Armenia provide for submission of procedural documents (statement of claim, application, appeal, response to statement of claim, motion, etc.)	Draft Laws “On making amendments to the Civil Procedure Code of the Republic of Armenia” and “On making amendments to the Administrative Procedure Code of the Republic of Armenia” have been elaborated; the drafts have been circulated in due procedure and sent to the Office of the Prime Minister of the Republic of Armenia.	The draft Laws "On making amendments to the Civil Procedure Code of the Republic of Armenia" and "On making amendments to the Administrative Procedure Code of the Republic of Armenia" have been approved by the Government of the Republic of Armenia.	The draft Laws "On making amendments to the Civil Procedure Code of the Republic of Armenia" and "On making amendments to the Administrative Procedure Code of the Republic of Armenia" are elaborated and have been submitted to the National Assembly of the Republic of Armenia.	The draft Laws "On making amendments to the Civil Procedure Code of the Republic of Armenia" and "On making amendments to the Administrative Procedure Code of the Republic of Armenia" have been submitted to the National Assembly of the Republic of Armenia, and procedures have been prescribed thereby for submitting documents electronically.	No funding is required

to Decision of the Government of the Republic of Armenia

No __L of __

		electronically. In addition, according to the mentioned regulations, the procedure for submitting procedural documents electronically shall be prescribed by the Supreme Judicial Council. Nevertheless, no such procedure has been prescribed yet, nor are there technical mechanisms for submitting those documents electronically.					
Action	Responsible body	Baseline situation	Target as per stages		Verification measure	Expected outcome	Source of funding
			1 st quarter of 2021	2 nd quarter of 2021			
7. Introduce an electronic system of	Ministry of Justice of the Republic of	Currently, there is need to improve the	The system of official electronic correspondence has been	The operation of the party-to-party, party-to-court efficient	The system has been introduced and put into	The electronic system of document circulation has been	State Budget, sources not

to Decision of the Government of the Republic of Armenia

No __L of __

document circulation in courts	Armenia Supreme Judicial Council of the Republic of Armenia (upon consent) Ministry of High-Tech Industry	current judicial processes and ensure the accessibility of information for state bodies and citizens.	introduced, providing official e-mails for judges and the electronic circulation of documents between all participants of the case. An option has been created for natural and legal persons to submit applications, complaints and other documents, receive official notifications and track the case status online.	notification system has been carried out.	operation. The employees of the judicial system and judges have been trained, activities aimed at raising public awareness have been carried out.	introduced in the courts.	prohibited by law
Action	Responsible body	Baseline situation	Target as per stages		Verification measure	Expected outcome	Source of funding
			2 nd semester of 2022	1 st semester of 2023			
8. Introduce a system for providing and receiving information from agencies related to the judiciary	Ministry of Justice of the Republic of Armenia Supreme Judicial Council of the Republic of Armenia (upon consent). Ministry of	Currently, courts and bodies of the justice sector face a number of problems, such as: large volumes of paper-based document circulation, lack of a unified policy for	The technical specification of the system for providing and receiving information from other agencies related to the judiciary has been elaborated.	A system for providing and receiving information from other agencies related to the judiciary has been introduced, which will enable to automatically provide certain information from the case proceedings to other agencies (the Compulsory Enforcement Service,	The system has been introduced and put into operation.	The system for providing and receiving information from agencies related to the judiciary has been introduced.	State Budget, sources not prohibited by law

to Decision of the Government of the Republic of Armenia

No __L of __

	High-Tech Industry	maintaining the existing systems; inefficient use of human and financial resources; potential data loss, complicated administration		notaries, banks, financial organisations and other agencies).			
Action	Responsible body	Baseline situation	Target as per stages		Verification measure	Expected outcome	Source of funding
			1st semester of 2021	2nd semester of 2021			
9. Introduce and put into operation the e-bankruptcy platform	Ministry of Justice of the Republic of Armenia Ministry of High-Tech Industry	The e-bankruptcy system adopted and used in a number of countries of the world has not been introduced in the Republic of Armenia yet. Making notifications, sending and receiving documents, exchanging	The e-bankruptcy platform has been introduced and put into operation, the electronic documentation circulation, notifications, information exchange among the participants of bankruptcy proceedings, as well as the collection of statistical data have been ensured along with the digitisation of processes related to bankruptcy proceedings, starting from the initiation of	The process of election and appointment of bankruptcy administrators has been carried out, a special environment has been created for holding online meetings and voting for creditors. A statistical tool for bankruptcy proceedings has been introduced.	The system has been introduced and put into operation. The employees of the judicial system, judges and bankruptcy administrators have been trained, activities aimed at raising public awareness have been carried out.	The e-bankruptcy platform has been introduced and is in operation.	State Budget, sources not prohibited by law

to Decision of the Government of the Republic of Armenia

No __L of __

		information, convening and holding meetings and other activities during proceedings are not carried out by modern methods, which makes the processes significantly complicated, prolongs the duration of proceedings and increases the costs. As a result of the introduction of the e-bankruptcy system and digitisation of the processes carried out within the scope of bankruptcy proceedings, it	bankruptcy proceedings to the completion of the bankruptcy case.				
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to Decision of the Government of the Republic of Armenia

No __L of __

		is expected to firstly reduce the duration of proceedings, and the electronic document circulation will <i>per se</i> lead also to the reduction of costs attributed to proceedings.					
Action	Responsible body	Baseline situation	Target as per stages		Verification measure	Expected outcome	Source of funding
			2nd semester of 2021	2nd semester of 2022			
10. Introduce and put into operation the electronic module for civil and administrative cases within the unified e-justice system	Ministry of Justice of the Republic of Armenia Supreme Judicial Council of the Republic of Armenia Ministry of High-Tech Industry	Along with the existing procedures for submitting a statement of claim, application, appeal, response to statement of claim, motion and other documents in civil and	Familiarisation with case materials, receipt of copies, submission of evidence, motions and other procedural activities have been implemented online.	The electronic sub-system for civil and administrative cases within the unified e-justice system has been introduced and put into operation.	The electronic module for civil and administrative cases within the unified e-justice system has been introduced. The employees of the judicial system and judges have been trained, activities aimed at raising public awareness have been carried out.	The electronic module for civil and administrative cases within the unified e-justice system has been introduced and put into operation, ensuring the digitisation of civil and administrative proceedings.	State Budget, sources not prohibited by law

to Decision of the Government of the Republic of Armenia

No __L of __

		administrative cases, persons participating in the case are not able to enjoy their right prescribed by law with regard to submitting the mentioned documents through the electronic system.						
Action	Responsible body	Baseline situation	Target as per stages 2019-2023			Verification measure	Expected outcome	Source of funding
			1st quarter of 2022	2nd quarter of 2023	4th quarter of 2023			
11. Introduce and put into operation the electronic sub-system for criminal cases	Ministry of Justice of the Republic of Armenia Ministry of High-Tech Industry Compulsory Enforcement Service (upon consent), Probation	Currently, the criminal proceedings are mainly carried out in the form of documentation. There is no document circulation electronic system within	The draft Law “On making amendments to the Criminal Procedure Code of the Republic of Armenia” has been elaborated; the draft has been circulated in due procedure and sent to the	The draft Law “On making amendments to the Criminal Procedure Code of the Republic of Armenia” has been approved by the Government of the Republic of	The system of electronic criminal cases has been developed and introduced, ensuring the document circulation and interoperability between the law	The system has been introduced and put into operation. The employees of the judicial system and judges have been trained, activities aimed at raising public awareness have been carried out.	Ensuring, through the electronic sub-system for criminal cases within the unified e-justice system, the document circulation and interoperability between the law enforcement, judicial and enforcement bodies.	State Budget, sources not prohibited by law

to Decision of the Government of the Republic of Armenia

No __L of __

	Service (upon consent), Penitentiary Service (upon consent), Prosecutor General's Office of the Republic of Armenia (upon consent), Police (upon consent), Special Investigation Service (upon consent), National Security Service (upon consent), Investigative Committee (upon consent), State Revenue Committee (upon consent)	the bodies of the justice sector.	Office of the Prime Minister of the Republic of Armenia.	Armenia.	enforcement bodies (inquest and investigation bodies, the Prosecutor's Office), judicial and other enforcement bodies (Compulsory Enforcement Service, Penitentiary Service, Probation Service).			
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to Decision of the Government of the Republic of Armenia

No __L of __

Objective 2. Ensuring the accessibility of the electronic systems and electronic databases in the justice sector and updating thereof	
Strategic directions: <ul style="list-style-type: none"> (a) Updating the electronic systems existing in the justice sector, bringing them into compliance with the modern requirements. (b) Ensuring the digitisation of databases. (c) Ensuring the amendments made to relevant regulatory legal acts on the databases. (d) Reducing bureaucracy. (e) Ensuring creation of digital archives of the state register of legal persons of the Ministry of Justice of the Republic of Armenia. 	
Action 1. Develop the e-notary system to guarantee the accessibility and effectiveness of justice Outcome of Action 1. Ensure notarial certification of transactions through the means of electronic video communication and exchange (transfer) of documents across the territory of the Republic of Armenia	
Action 2. Expand the scope of online notarial actions, ensuring the expansion of the institute of endorsed writ of execution issued by the notary. Outcome of Action 2. Such regulations will enhance the institute of issuance of an endorsed writ of execution, which will contribute to correct and quick implementation of notarial actions, improvement of the quality of services provided to citizens and reduction of the workload of courts.	
Action 3. Update the official website for public notifications and the system of individual notifications of the Republic of Armenia. Establish a unified system for individual and public notifications. Outcome of Action 3. The unified system for individual and public notifications is in operation.	
Action 4. Update the e-register system for state registration of legal persons. Outcome of Action 4. Updated e-register system for state registration of legal persons, with new software solutions.	
Action 5. Digitise the archive materials of the state register of legal persons and create digital archives. Outcome of Action 5. The archive materials of the state register of legal persons are digitised, the digital archives are created.	

to Decision of the Government of the Republic of Armenia

No __L of __

Action	Responsible body	Baseline situation	Target as per stages			Verification measure	Expected outcome	Source of funding
			2nd semester of 2020	1st semester of 2021	2nd semester of 2021			
1. Develop the e-notary system	Ministry of Justice of the Republic of Armenia Notarial Chamber of the Republic of Armenia (upon consent) Ministry of High-Tech Industry	The Law of the Republic of Armenia "On notaries" and the Law of the Republic of Armenia "On state duty" do not stipulate notarial certification of transactions through the means of electronic video communication and of exchange of documents.	Draft Laws "On making amendments to the Law of the Republic of Armenia "On notaries"" and "On making amendments to the Law of the Republic of Armenia "On state duty"" have been elaborated; the drafts have been circulated in due procedure and sent to the Office of the Prime Minister of the Republic of Armenia.	The draft Laws "On making amendments to the Law of the Republic of Armenia "On notaries"" and "On making amendments to the Law of the Republic of Armenia "On state duty"" have been approved by the Government of the Republic of Armenia.	The software for the e-notary system has been developed, ensuring notarial certification of transactions and exchange (transfer) of documents through the means of electronic video communication	The draft Laws "On making amendments to the Law of the Republic of Armenia "On notaries"" and "On making amendments to the Law of the Republic of Armenia "On state duty"" have been approved by the Government of the Republic of Armenia. The e-notary system has enabled notarial certification of transactions	The draft Laws "On making amendments to the Law of the Republic of Armenia "On notaries"" and "On making amendments to the Law of the Republic of Armenia "On state duty"" are elaborated and have been submitted to the National Assembly of the Republic of Armenia. Notarial certification of transactions and exchange (transfer) of documents via electronic video communication means are being carried out through the e-notary system.	State Budget, sources not prohibited by law

to Decision of the Government of the Republic of Armenia

No __L of __

						and exchange (transfer) of documents via electronic video communication means.		
Action	Responsible body	Baseline situation	Target as per stages		Verification measure	Expected outcome	Source of funding	
			2nd semester of 2020	2nd semester of 2021				
2. Introduce an electronic system necessary for exchange of electronic contracts and documents subject to electronic certification by a notary	Ministry of Justice of the Republic of Armenia Central Bank of the Republic of Armenia (co-executer) Ministry of High-Tech Industry	Defining the templates of electronic contracts subject to electronic certification and the procedure for the electronic certification thereof	The templates of electronic contracts subject to electronic certification and the procedure for the electronic certification thereof have been approved	The electronic management system in the field of notary has been introduced, ensuring the electronic communication between notaries, banks and credit organisations.	The templates of electronic contracts subject to electronic certification and the procedure for the electronic certification thereof have been approved. The electronic management system in the field of notary has been introduced.	The electronic management system has been introduced, which ensures the exchange of electronic contracts and documents subject to electronic certification, provision of the endorsed writ of execution.	State Budget, sources not prohibited by law	

to Decision of the Government of the Republic of Armenia

No __L of __

Action	Responsible body	Baseline situation	Target as per stages		Verification measure	Expected outcome	Source of funding
			2nd semester of 2020	2nd semester of 2021			
3. Update the official website for public notifications and the system of individual notifications of the Republic of Armenia. Establish a unified system for individual and public notifications	Office of the Prime Minister of the Republic of Armenia (upon consent) Ministry of Justice of the Republic of Armenia "EKENG" CJSC (upon consent) Ministry of High-Tech Industry	Conditioned by the increase in the number of announcements, problems frequently arise with entering and maintaining the Website; the operation slows down, the search system does not work effectively, it is impossible to effectively archive the information. There is no system for notifying users about announcements.	The technical task of for the unified system of individual and public notifications has been drawn up.	On the basis of the existing system of public and individual notifications, the unified system of individual and public notifications has been created. There is a more accessible and perceptible interface, the practice of including persons with disabilities has been applied, thus eliminating for them impediments to access websites. The smart search system, possibility of subscription and personal e-mail office have been introduced with an option to place announcements and notifications free of charge or for a fee. The interoperability of the Website with the unified e-justice system, postal system and the Mulberry systems of official document circulation has been put in place.	The technical task has been drawn up, the unified system of individual and public notifications has been created and tested, the data of the previous system have been transferred to the new system, activities aimed at raising public awareness are undertaken.	The unified system of individual and public notifications is in operation. The administration of public and individual notifications has been simplified.	State Budget, sources not prohibited by law

to Decision of the Government of the Republic of Armenia

No __L of __

Action	Responsible body	Baseline situation	Target as per stages		Verification measure	Expected outcome	Source of funding
			2nd semester of 2020	2nd semester of 2021			
4. Update the e-register system of electronic registration of legal persons	Ministry of Justice of the Republic of Armenia Ministry of High-Tech Industry	In 2012, the Law of the Republic of Armenia "On state registration of legal persons, state record-registration of separated subdivisions of legal persons, institutions and individual entrepreneurs" (hereinafter referred to as "the Law") was amended, but no improvements have been made in the e-register system, which contributed to the malfunctioning of the system.	The technical task has been drawn up.	The electronic system of the Agency for State Register of Legal Persons has been updated.	The technical task has been drawn up, the electronic system of the Agency for State Register of Legal Persons of the Republic of Armenia has been updated.	The electronic system of the Agency for State Register of Legal Persons has been updated and is in line with the modern requirements.	State Budget, sources not prohibited by law
Action	Responsible body	Baseline situation	Target as per stages		Verification measure	Expected outcome	Source of funding
			1st semester of 2021	2nd semester of 2021			
5. Digitise the archive materials of the state register of legal	Ministry of Justice of the Republic of Armenia	As of 2018, a total of current "archive cases" of 93200 individual	The digitisation of the archive documents has been carried out, according	The digital archive of the State Register of Legal Persons has been created. The accessibility and	Ensuring accessibility of the digital archive	Digitisation of the archive materials of the State Register of Legal Persons,	State Budget, sources not prohibited by law

to Decision of the Government of the Republic of Armenia

No __L of __

persons and create digital archives	Ministry of High-Tech Industry	entrepreneurs and “archive cases” of 91958 individual entrepreneurs who have terminated their business activity, “archive cases” of 76870 legal persons and the “archive cases” o 16322 liquidated legal persons are stored in the Agency for State Register of Legal Persons under the Ministry of Justice of the Republic of Armenia, containing about 10 million pages in total. So far, the mentioned documents have not been fully digitised (only the recent charters of the active legal persons are digitised).	to the schedule prescribed.	effectiveness of the digitised archive documents have been ensured.	through the e-register system.	creation of digital archives.	
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to Decision of the Government of the Republic of Armenia

No __L of __

Actions	Responsible body	Baseline situation	Target as per stages		Verification measure	Expected outcome	Source of funding
			2nd semester of 2021	2021 1st semester of 2021			
6. Develop the electronic system of the Compulsory Enforcement Service (in this point, hereinafter referred to as "the Service") (the electronic system of the Compulsory Enforcement Service)	Ministry of Justice of the Republic of Armenia Ministry of High-Tech Industry	Currently the electronic systems for document circulation within the Compulsory Enforcement Service, proceedings software and the electronic auction are operable in the Service, which are not interconnected. Due to the increase in the workloads and legislative amendments, the mentioned systems, taken separately, have constantly undergone improvements and amendments, and this is the reason they are overloaded, slow and cause software problems. The system ArmLex,	The electronic system of the Compulsory Enforcement Service has been updated.	The electronic auction system has been updated.	Updated electronic system of the Compulsory Enforcement Service	Access to a broader scope of enforcement actions for participants of enforcement proceedings; the decisions and notifications will also be sent to participants of enforcement proceedings electronically. Providing information through new mobile applications, making payments. Operating systems with single software, according to the distribution of responsibilities.	State Budget, sources not prohibited by law

to Decision of the Government of the Republic of Armenia

No __L of __

		employed from 2018, has not been interconnected with the mechanisms in place either, which ends up in the loss of additional resources.						
ACTIONS	RESPONSIBLE BODY	BASELINE SITUATION	TARGET AS PER STAGES			Verification measure	Expected outcome	Source of funding
			2 nd semester of 2020	2 nd semester of 2020	2 nd semester of 2021			
7. Introduce an electronic system for alternative dispute resolution	Ministry of Justice of the Republic of Armenia Ministry of High-Tech Industry Supreme Judicial Council of the Republic of Armenia (upon consent)	Currently, alternative dispute resolution through electronic means is not envisaged.	Making legislative amendments to ensure electronic resolution of alternative disputes.	Developing technical specifications of the electronic system for alternative dispute resolution.	Introducing an electronic system for alternative dispute resolution.	The possibility of the electronic resolution of alternative disputes has been made available.	The electronic system for alternative dispute resolution has been introduced.	State Budget, sources not prohibited by law